

檔案總管、瀏覽器、Office 文件

Windows Explorer、Browsers、Office Files

異常閃退排除

Quit Unexpectedly



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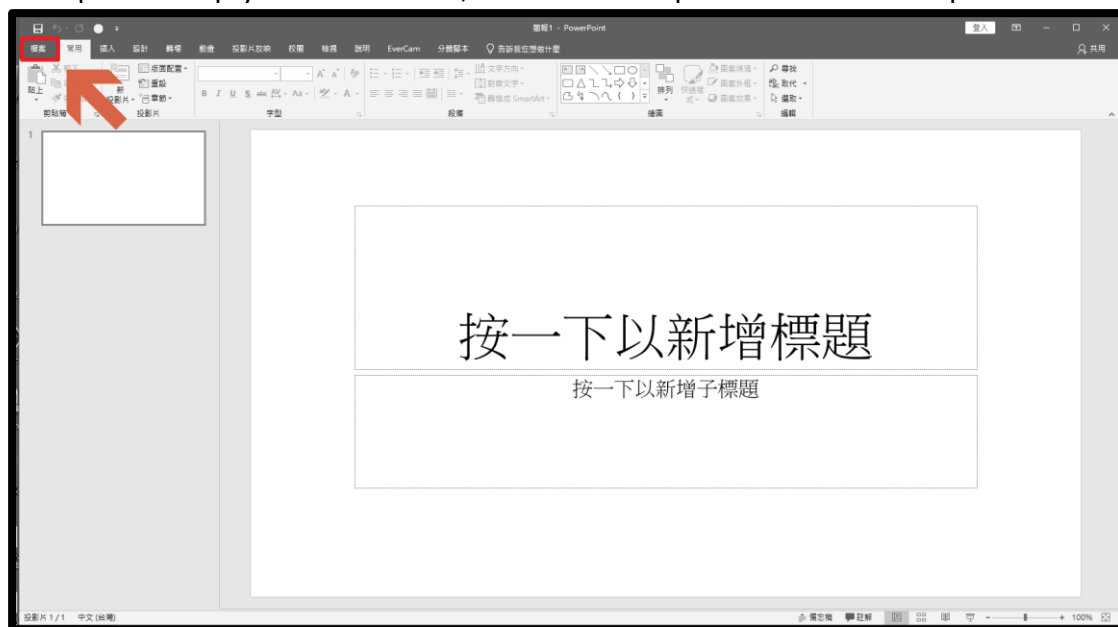
此說明檔適用於時常發生開啟檔案夾、Office 文件檔、瀏覽器 (Chrome、IE、Firefox 等) 時，連續異常閃退的狀況。

This manual only applicable to when the people whose computer opens the file folder, office files, browsers(Chrome, Internet Explorer, Firefox, etc.) always quit unexpectedly.

1. 請先確認是否有安裝 Evercam 此軟體，若有請執行下列步驟。
Please confirm did you installed the Evercam software, if “Yes” then follow the steps below.

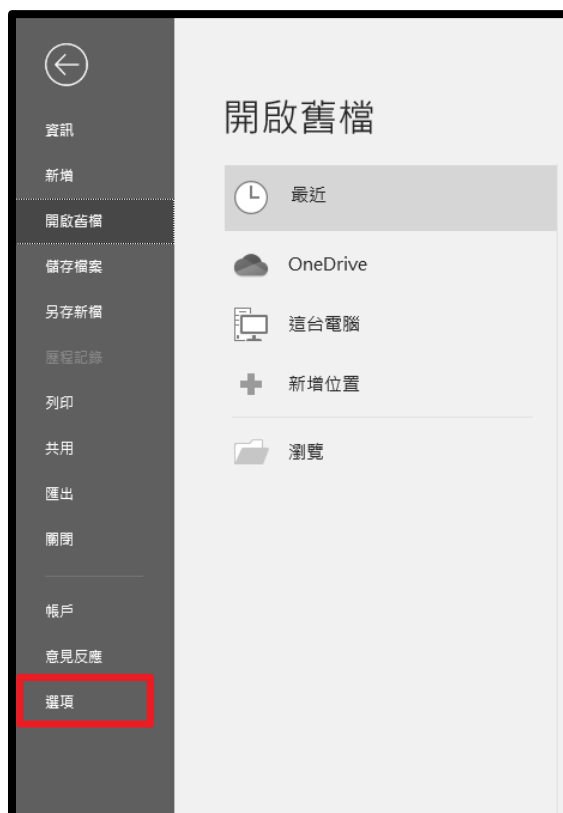


2. 開啟空白的 PowerPoint 檔案，點選左上角“檔案”。
Open an empty PowerPoint file, then click the option “File” on the top left corner.



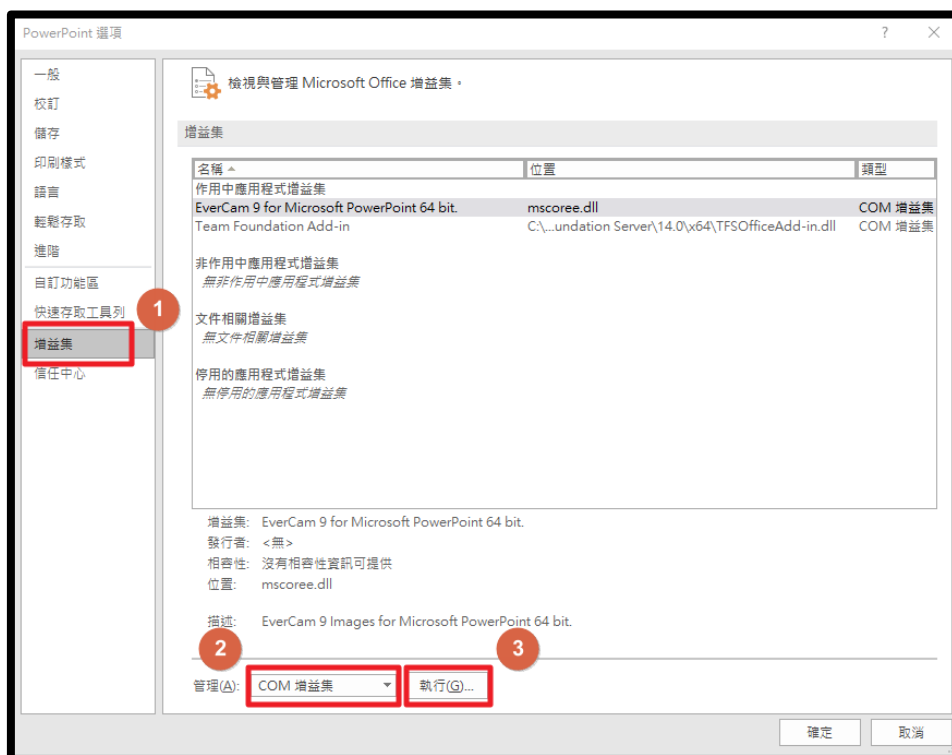
3. 點選左下角“選項”。

Click “Options” at the bottom left corner.

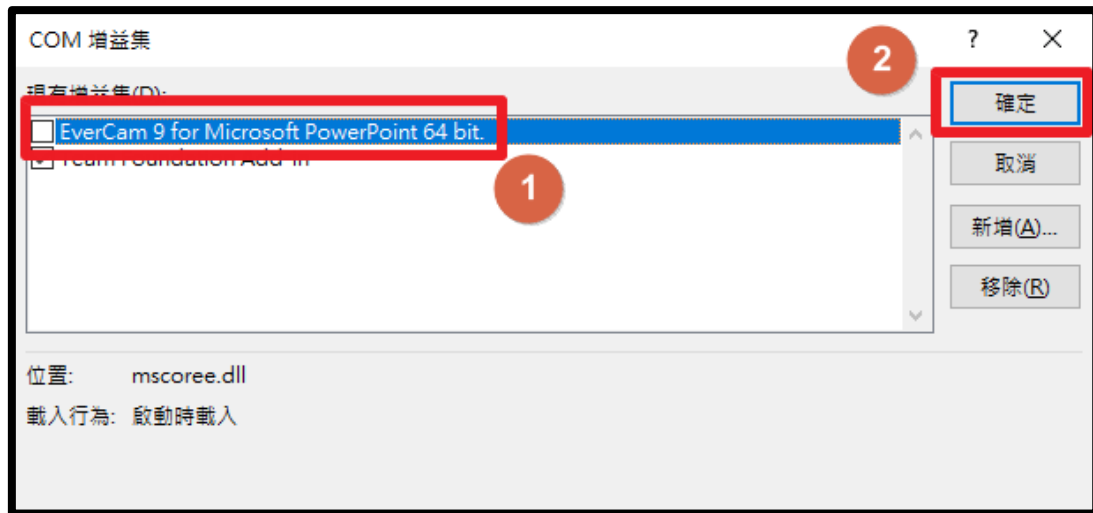


4. 選取“增益集” => “COM 增益集” => “執行”。

Select “Add-ins” => “COM Add-ins” => “Go”.



5. 將“Evercam X for PowerPoint XX bit”此增益集禁用，點選“確定”
In the dialog box, uncheck the add-ins named “Evercam X for PowerPoint XX bit” and click “OK”.



6. 關閉 PowerPoint 並將電腦重新開機即可。
The last step, close the PowerPoint and restart your computer.